

# STEFAN BÜTTNER

Senior Agile Coach



»I help you to work more efficiently and start to flow. My way of working is characterized by humor, empathy and clarity.«



## Senior Agile Coach, Trainer, Leadership Coach, Systemic Organizational Developer

- Master of Computer Science (University)
- Master of Arts (Music Therapy)
- Professional Scrum Master (PSM I, II und III) and Certified Scrum Master (CSM)
- Professional Scrum Product Owner (PSPO)
- Kanban Management Professional (Lean-Kanban University)
- Kanban Coaching Professional Masterclass – Certificate of Completion (Lean-Kanban University)
- Certified SAFe Agilist (2016)
- ITILv3 Foundation, PRINCE2 Foundation
- Systemic Coach and Organizational Developer (Simon, Weber & Friends)
- Visual Facilitator (bikablo)

### INDUSTRY SECTORS

- Insurance, Safety Engineering, Retail/ eCommerce, Media, Cultural / Events, Pharma, Tourism, Logistics, Aviation, Real Estate

### LANGUAGES

- German (mother tongue)
- English (B2)

## Personal Offer

- Agile Coaching & Training
- Lean Startup and Design Thinking
- Lean Change Management
- Moderation of (large group) Workshops
- Leadership / Executive Coaching

## Customers (Excerpt)

Adidas, Otto, Lufthansa, Ergo, Drägerwerk, Witt, Concordia Versicherungen, LV 1871, Lichtblick, Cornelsen, Hanseatic Bank

## Projects (Excerpt)

### AGILE TRANSFORMATION, KANBAN UND EXECUTIVE OFFSITE

2022 – 2023 | Hanseatic Bank

The HR department at Hanseatic Bank needs support in improving its complex and diverse services, as well as with the question of how the department can be set up for the future. With the help of the Kanban method and in cooperation with an internal transformation team, Stefan develops and coordinates solutions for this. He is also available as a sparring partner for both the division manager and the internal coaches.

Stefan also supports the bank's senior management team by preparing and facilitating a 2-day tactical offsite.

### AGILE COACHING & OKRs

2022 | Cornelsen

In a partially classic program of 30 employees, several projects and sub-projects, Stefan supports the implementation and continuous improvement of the agile way of working, as well as the realization of the OKR workstream. He works with the teams as well as with project and program management. .

### AGILE COACHING, TRAINING & WORKSHOPS

2020 – 2021 | LichtBlick SE

In times of Corona, Stefan accompanies 2 LichtBlick teams on their way to agile working methods. This includes the establishment and facilitation of a regular Retrospectives and Kanban Service Delivery Reviews. Furthermore, Stefan works closely with the department manager and team leads, and supports the selection and training of a subsequent Scrum Master. For one of the two teams Stefan also conducts a 2-day virtual off-site workshop to strengthen the team spirit.

The global digital sales solutions department (about 250 members) of a large German sporting goods manufacturer wants to change its way of working from Waterfall to agile. For 8 months Stefan accompanied 4 distributed, English speaking teams, coached the executives as well as key persons. As a member of the Transformation Team, Stefan was also responsible for the overall agile coaching approach, the Scrum Master Community of Practice and several global transformation artifacts.

**AGILE COACHING AND TRAINING**

2018 | adidas

adidas transforms its global IT departments. From March until August 2018 Stefan supported 2 English-speaking distributed teams on their way to working agile.

**AGILE COACHING AND TRAINING**

2017 | SMS digital GmbH

As the start-up of SMS group GmbH, SMS digital GmbH develops solutions for tomorrow's plant and mechanical engineering. Stefan trained the team and has been supporting the organization to develop their own way of working agile. Furthermore Stefan supported the new Scrum Master in her role.

**LEAN STARTUP AND AGILE COACHING**

2017 | Concordia Insurances

In the course of digital transformation, the Concordia insurance company wants to learn how "new work" may look and who the "customer of tomorrow" is. Stefan accompanied the pilot project as Lean Startup coach, provided methodological advice and helped to develop the team.

**AGILE COACHING AND TRAINING**2016 | Manufacturer of Medical and  
Safety Technology

In an international oriented IT migration project, Stefan worked closely with the customer to develop a custom agile approach and to train the team.

**LEADING SAFe INTRODUCTION AND COACHING**2016 | Automotive Financial Services  
Provider

As an external consultant, Stefan Büttner supported with the conception of the agile approach of a large web-based market platform, moderated an exemplary workshop and coached both IT and business departments.

For a manufacturer of baby carriers Stefan Büttner supported by introducing Kanban and accompanied the further procedure as a coach.

**SERVICE TRANSITION MANAGEMENT**

2015 – 2016 | Large MRO Company in Hamburg

Stefan Büttner was responsible for coordinating the technical components of a tracing application as part of a service transition for a large Hamburg Aircraft Maintenance Repair and Overhaul company. The main focus of the activity was to ensure technical operation and problem management.

**CHANGE COORDINATOR**

2014 – 2015 | Large Logistic Company in Hamburg

Stefan Büttner was employed as a Change Coordinator in the Service Delivery Management for a large international logistics company in Hamburg. In this environment, structured according to ITIL, he was responsible for the smooth migration of the IT infrastructure.

**AGILE PRACTICE LEAD, SCRUM TRAINER UND AGILE COACH**

2014 – 2016 | IT Consulting

Stefan Büttner has set up an internal agile specialist group for a large international IT consulting company and has been responsible for two years. His personal focus was on the agile methodology, his main tasks were trainings including certification as well as agile coachings for various projects and customers. Within the framework of this group of experts, Stefan Büttner initiated a Germany-wide survey on the analysis of customer requirements and was decisively involved in the development of a sales kit.

**AGILE TRANSITION**

2014 | Event Portal

Stefan Büttner successfully accompanied a Bremen event portal into the agile world. He trained the staff in Scrum and coached the management. Stefan then came from time to time to continuously improve the agile approach.

**DEVELOPMENT OF WEBSHOPS**

2012 – 2014 | Large Media Company in Hamburg

As part of an agile webshops development project in accordance with Scrum and Kanban, Stefan Büttner was responsible for designing and implementing functional enhancements, implementing design specifications, adapting the shops to mobile devices, and maintaining and supporting the shop environment. He also worked in Release and Change Management and laid the foundations for Continuous Integration and Continuous Deployment.

As part of the continuous strategic development of a content management system specialized in the tourism industry Stefan Büttner was responsible for the integration of numerous functional enhancements. He also introduced agile methods in the project environment and was decisively involved in the successful handling of the agile transition.